

St. Xavier's College (Autonomous), Mumbai

Feedback Report

Stakeholders: Parent

2018-19

Introduction:

Parents are important stakeholders in their children's educational journey. They play an important role in the development and enhancement of the quality of an institution's practices. Feedback from parents allows an institute to evaluate its service provision and thus cater to providing excellent service towards the students by improving upon existing facilities and introducing newer ones. It thus becomes imperative to consider and evaluate the parents' perspective of an institution.


Mechanism of feedback:

- A Google form was created with the questions on different aspects to be assessed.
- The weblink to the form was shared with the parents of students currently enrolled in the college.
- The link for online feedback was enabled for a month (February 2019).
- The feedback collected was analysed for quality improvement measures.

Aspects of the questionnaire: Feedback questionnaire comprised of following specific areas

- General details of the student
- Admission process
- Orientation programme and duration of the orientation programme
- Parent-Teacher meeting
- Perception about college
- Disciplinary measures of the college
- Academic growth of the ward
- Infrastructural facilities
- Extracurricular activities conducted by the college
- Inclusion
- Facilities on the campus
- Holistic development process




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Summary of Results:

551 parents of students currently enrolled in the college responded to the feedback questionnaire. These involved parents of students of all three years of the undergraduate and the two years of the postgraduate programme, spanning all disciplines.

86% of parents attested to the ease of the online admission process. 89% felt that the content of the orientation session for first year students was relevant and informative and of adequate duration. 88% were aware of the conduction of the parents-teachers meeting by the college and agreed that it was useful and that it should be continued. 88% appreciated the fact that the academic discipline was good and above and they were happy with the syllabus coverage and the methods of evaluation used. 77% of parents felt that the academic growth of their children was enhanced after joining the college, with a marked increase in their wards' participation in cultural activities, while participation in sports remained unchanged. More than 88% agreed that the programmes conducted by the college had positively impacted their children with a visible increase (92%) in their sensitivity towards the underprivileged sections of society. 73% felt that their children were happy to come to St. Xavier's College (Autonomous), Mumbai.

86% of parent felt that the overall infrastructure provided by the college was from good to excellent, with the college library scoring a whopping 99% of votes. Around 75% of parents were satisfied with the hygiene and cleanliness of the college canteen and provision of clean drinking water, while 61% were satisfied with the washroom facilities.

While more than 50% and above were aware of most on-campus facilities offered by the college, less than 21% were aware of the Student Beneficiary Fund and less than 30% of the Xavier's Resource Centre for the Visually Challenged (XRCVC). A high percentage (60% and above) were aware of the Chapel, the Placement Cell, and 50% and above were aware of the Gymkhana, Wellness Centre, Language Lab and Knowledge Centre.

Overall, 97% of parents were hugely satisfied with the college and amenities provided and were likely to recommend St Xavier's College (Autonomous), Mumbai, to other parents.

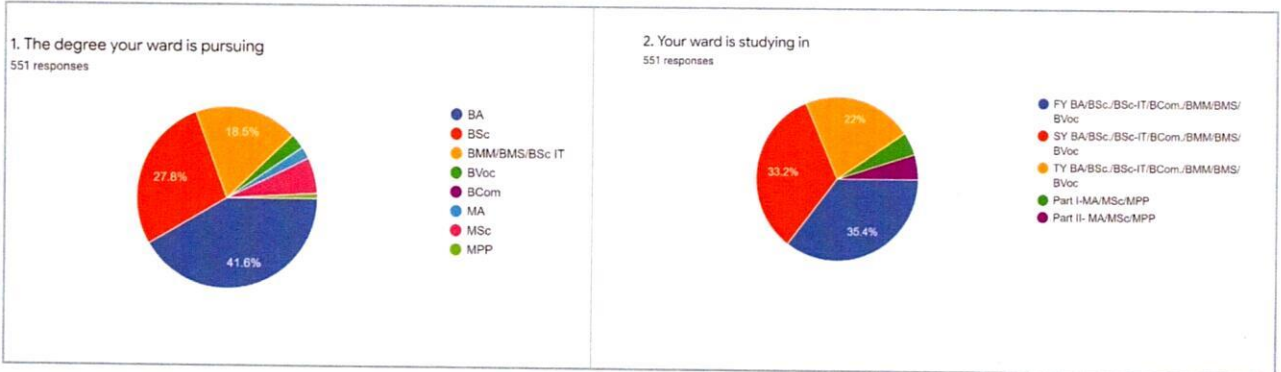


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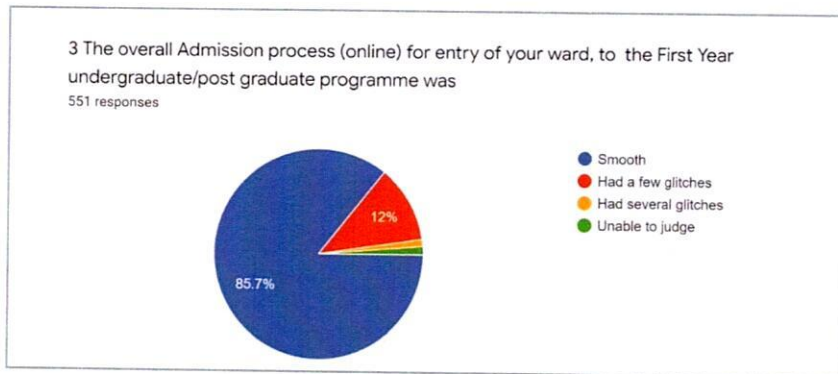
Results:

551 parents of students from different disciplines participated in the feedback session. The response obtained for specific questions are shown in the graphs below.

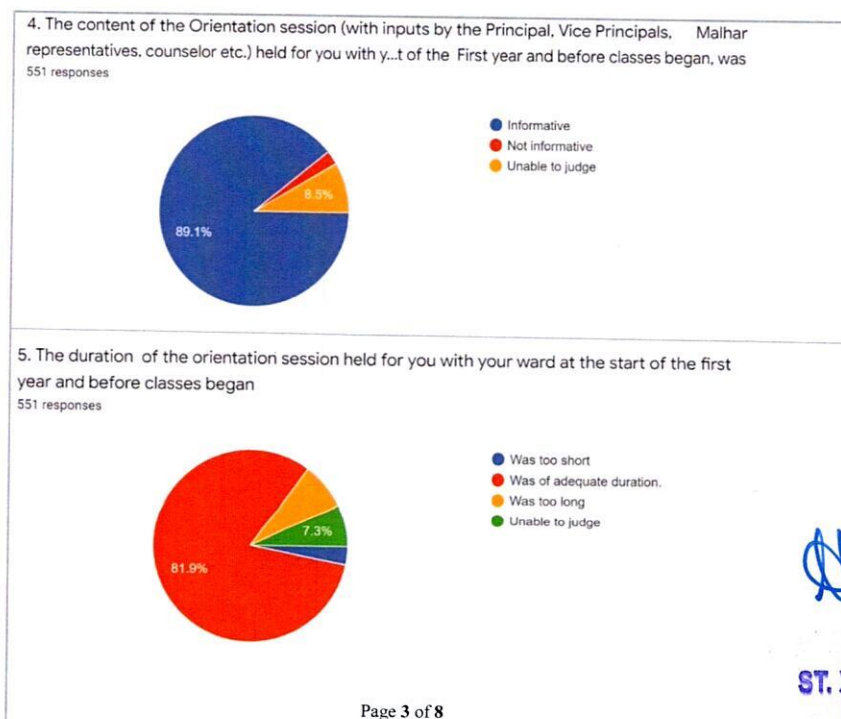
General details:



Admission process:

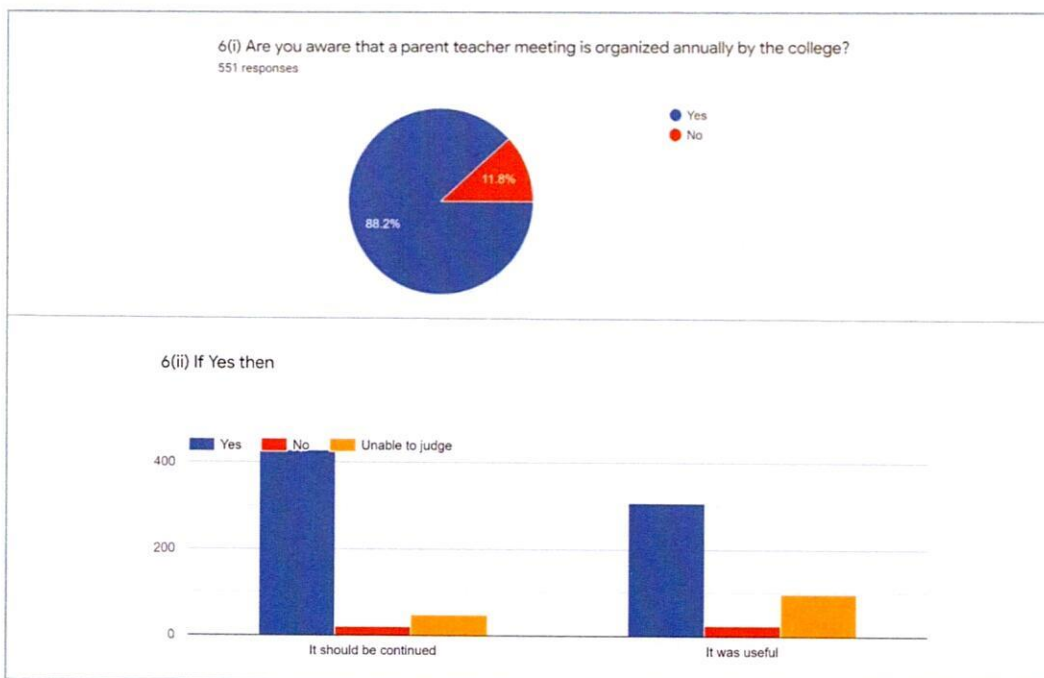


Orientation session:

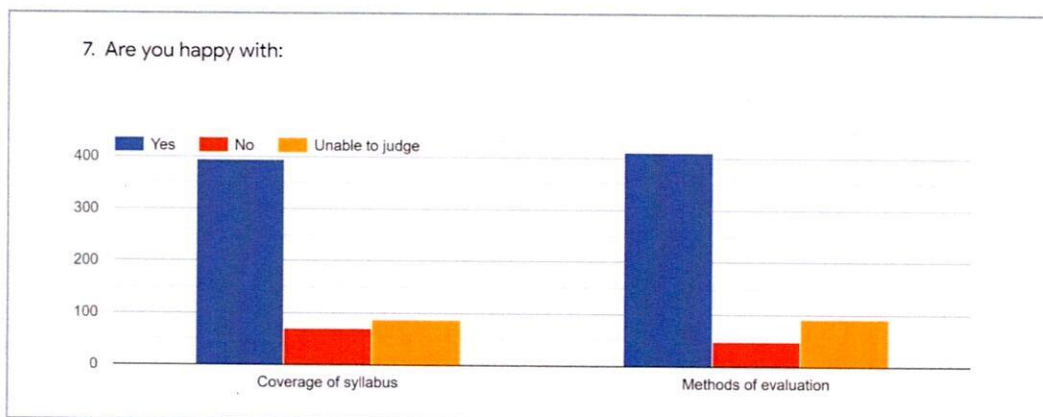


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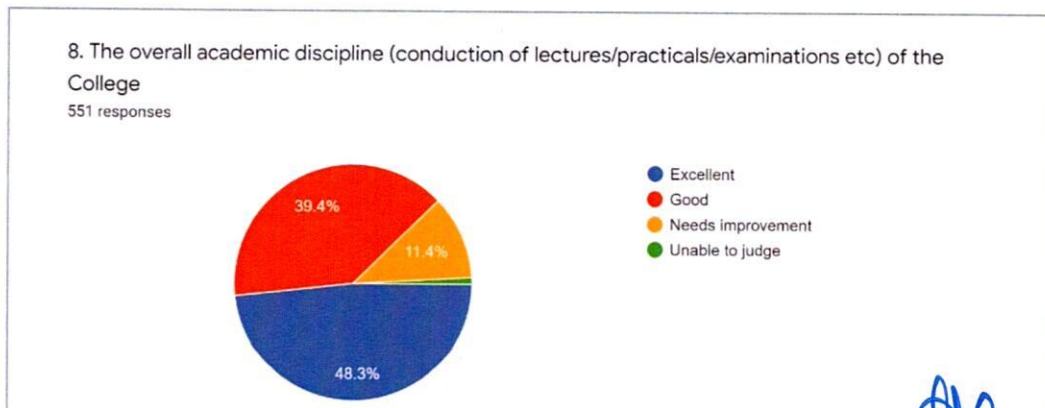
Parent-Teacher meeting:



Perception:

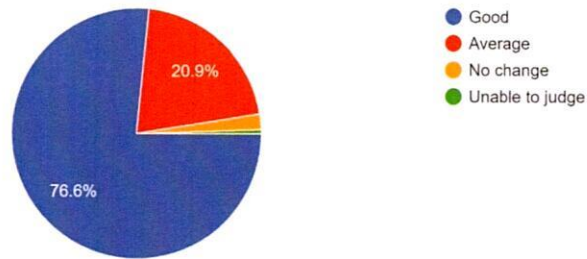


Academic discipline:



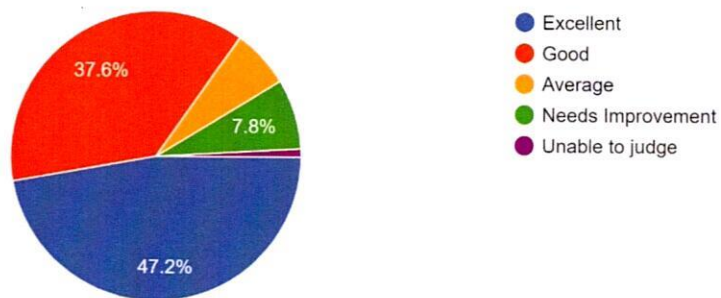
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9. Academic growth of your ward from the time of joining the College to date.
551 responses

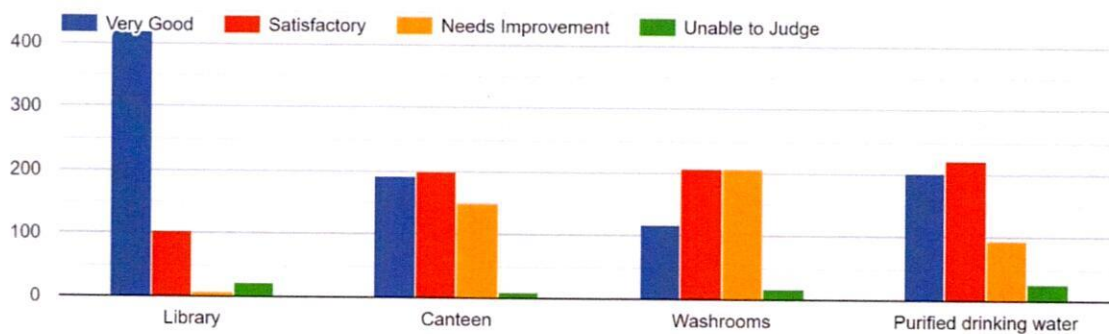


Infrastructure:

10. The overall infrastructure in the College is
551 responses

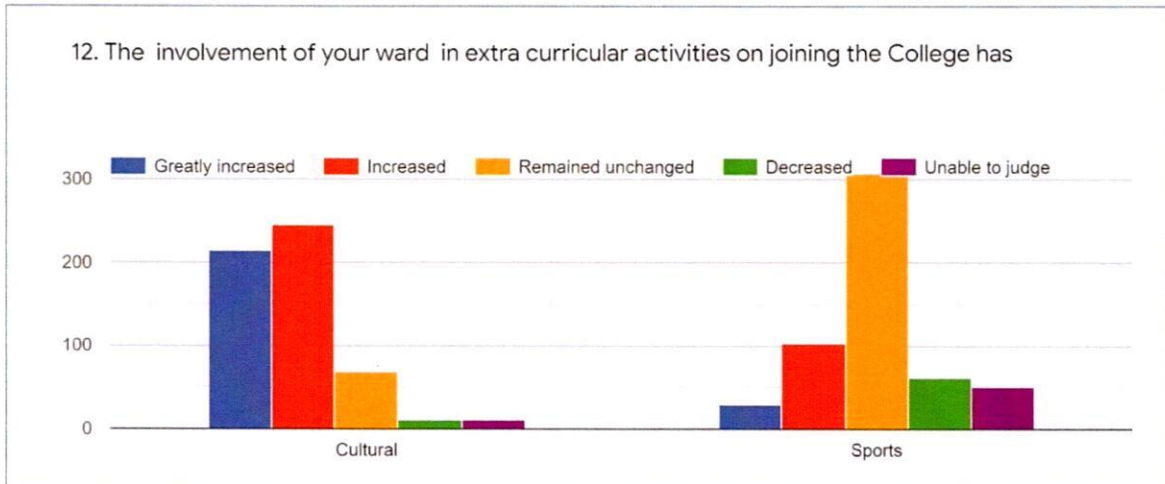


11. Rate the following facilities on campus.

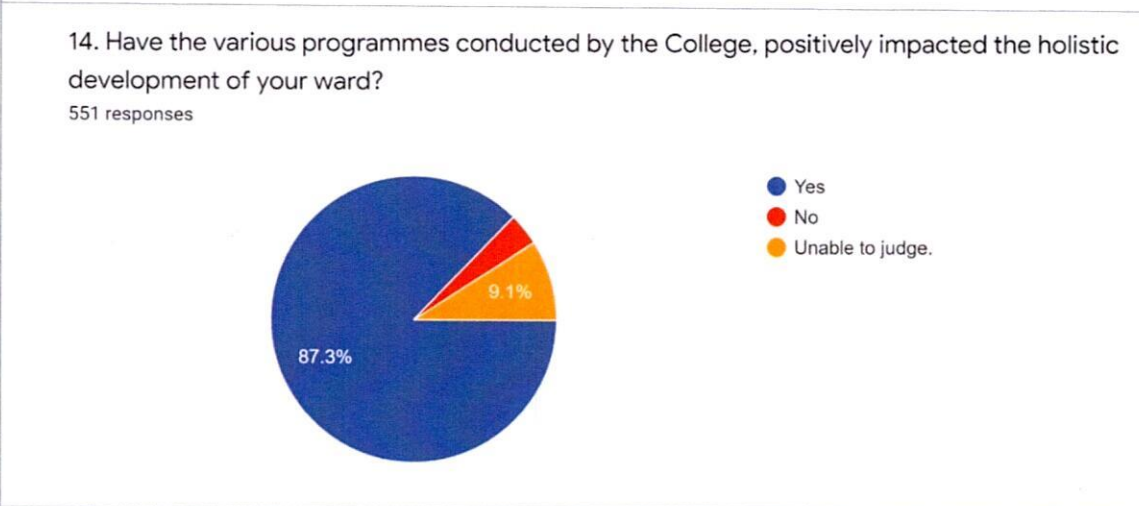
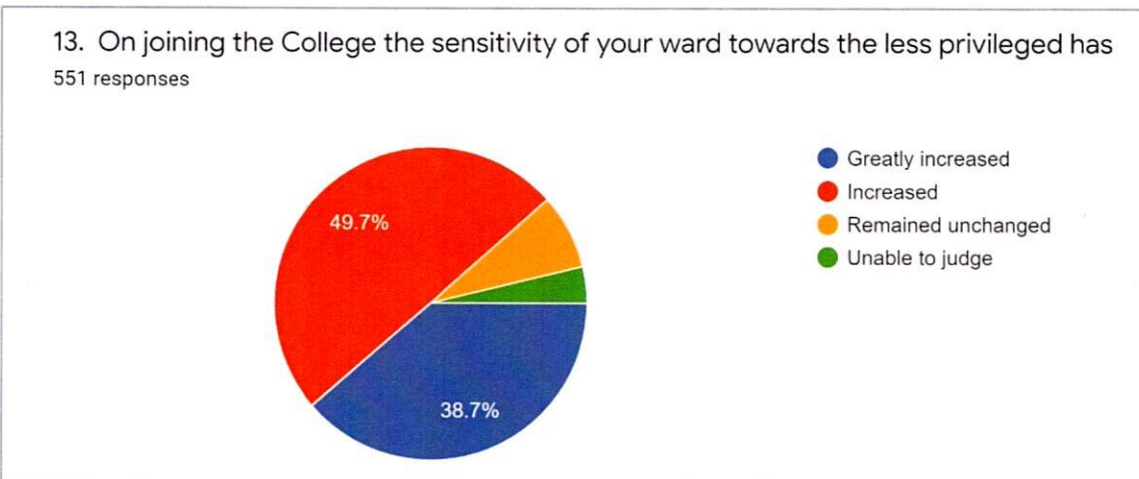


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Extracurricular activities:



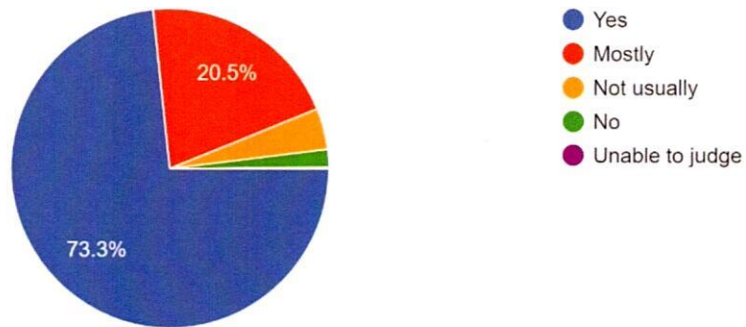
Inclusion:



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15. Is your ward happy to attend college?

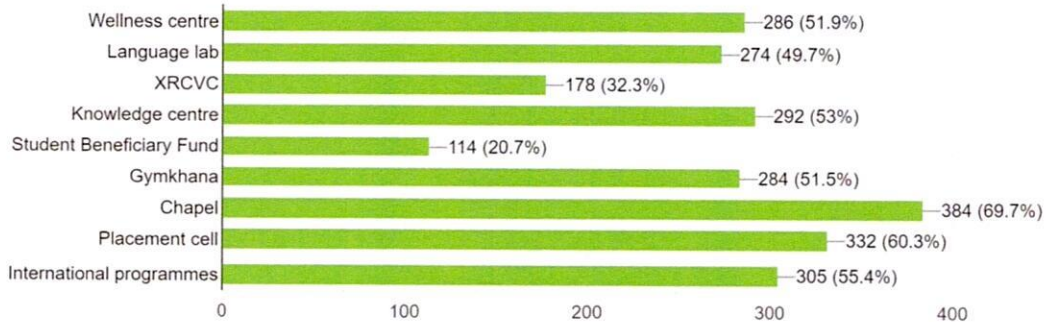
551 responses



Facilities in campus:

16. The facilities on campus (for students), that you are aware of: (Select as many as apply)

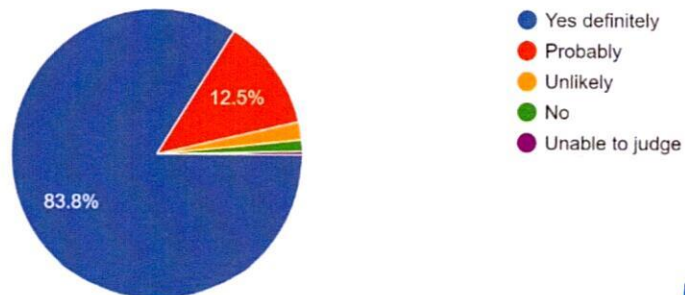
551 responses



Recommendation:

17. Would you recommend St. Xavier's College to other parents, for their children?

551 responses



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PARENT FEEDBACK ANALYSIS 2018- 19

PARENT'S PERCEPTION

Orientation session was informative **89%**

In favour of Parent teacher meeting **88%**

Academic Discipline(lectures/practicals/evaluation) **88%**

Academic Growth & Holistic Development **87%**

ALL ABOUT XAVIER'S

Parents



ACTIVITIES IN XAVIER'S

(IMPACT OF ECC / SIP)

Parents

Involvement in extracurricular activities

- CULTURAL : **85%** Increase
- SPORTS : **61%** No Change

Sensitivity towards less privileged : **92%** increased

97% would recommend Xavier's to others



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