



ST. XAVIER'S COLLEGE

(AUTONOMOUS)

5, Mahapalika Marg, Mumbai - 400 001,
INDIA.

☎ 2262 0661/65

Feedback: Students

Introduction:

The most important stakeholder in an educational institution is, by far, the student. The provisions, facilities and infrastructure of an institute revolve around the needs and expectations of its student community. It is of utmost importance, therefore, to continuously and meticulously document and analyse student feedback, in order to effectively implement improvements in the institute. St. Xavier's College (Autonomous), Mumbai, with the motto, 'Provocans Ad Volandum' meaning 'Provoked to Fly' inspires its students by providing guidance to achieve their goals. To offer students with an opportunity to comment on the quality of their learning experiences, and to assess the success of academic provision in relation to the expectations of students, feedback was sought from undergraduate and postgraduate students from different disciplines.

Mechanism of feedback:

- A Google form was created with questions pertaining to the different aspects to be assessed.
- The weblink to the feedback questionnaire was provided to the students with a request to complete the form within the stipulated time.
- The weblink link was enabled and kept active for a month (February 2019)
- The feedback collected was analysed for quality improvement measures.

Aspects of the questionnaire:

The Feedback questionnaire comprised of following specific areas


- Course details
- Admission process
- Feedback on orientation session conducted at the beginning of the academic year (FYBSc)
- Curriculum and syllabus
- Evaluation pattern
- Special courses – Environmental Studies, Giving Voice to Values and Human Rights
- Relevance of the course
- Student-Teacher relationship
- Opinion on college life
- Disciplinary measures of the college

Summary of Results:

A total of 1,536 students spanning all disciplines across the 3 years of undergraduate and 2 years of postgraduate training participated in the feedback survey. Their responses were duly recorded and analysed. The results of the student feedback survey are encouraging, at the same time, raising pertinent issues for the college administration to ponder upon.



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87% of participating students were highly satisfied with the teaching and evaluation process in the college with 61% agreeing to having been exposed to diverse evaluation methods. Around 51% students felt that the admission process was smooth, while 38% felt that there were minor glitches that could be easily resolved. 73% agreed that the content of the orientation session at the start of their first year in college was relevant and informative. 58% of students agreed to healthy student-teacher relations in college that were good and above. Over 68% said that they were happy to come to college. A huge majority of 97% of students were extremely satisfied with the library facilities, more than 70% felt that the infrastructure provided was adequate and 79% of students agreed that as students of St Xavier's College (Autonomous), Mumbai, they were provided with ample opportunities to grow on both, the personal and academic front.

60% of students felt the need for improvement in the canteen, washroom and internet facilities on campus. Students also suggested that although Extracurricular Activities and the Social Involvement Programme were important, relevant and useful, the mandated hours for their completion could be reduced. Additionally, a dismal figure of <25% were aware of the existence of the Student Beneficiary Fund. Efforts need to be directed to increase awareness amongst the students on this front. Despite the above listed shortcomings, it is heartening to note that an overwhelming 97% of students have said that they would recommend St Xavier's College (Autonomous), Mumbai, to others.

