



ST. XAVIER'S COLLEGE
(AUTONOMOUS)
5, Mahapalika Marg, Mumbai - 400 001,
INDIA.
☎ 2262 0661/65

5.1.5: REDRESSAL OF STUDENT GRIEVANCES INCLUDING SEXUAL HARASSMENT AND RAGGING CASES

❖ **Details of Grievances**

- List of Grievances (2015-2020)
- Grievance Submission Mechanism



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Details of Student Grievances				
Year	Name of Committee	Total grievances received	No. of grievances redressed	Average number of days for grievance redressal
2019-20	Internal Committee	3	3	37
	Anti-Ragging Committee	0	0	N.A
	Grievance Committee	0	0	N.A
2018-19	Prevention of Sexual Harassment Committee	3	3	12
	Anti-Ragging Committee	0	0	N.A
2017-18	Prevention of Sexual Harassment Committee	1	1	25
	Anti-Ragging Committee	0	0	N.A
2016-17	Prevention of Sexual Harassment Committee	5	5	15
2015-16	Prevention of Sexual Harassment Committee	Data Not Available		





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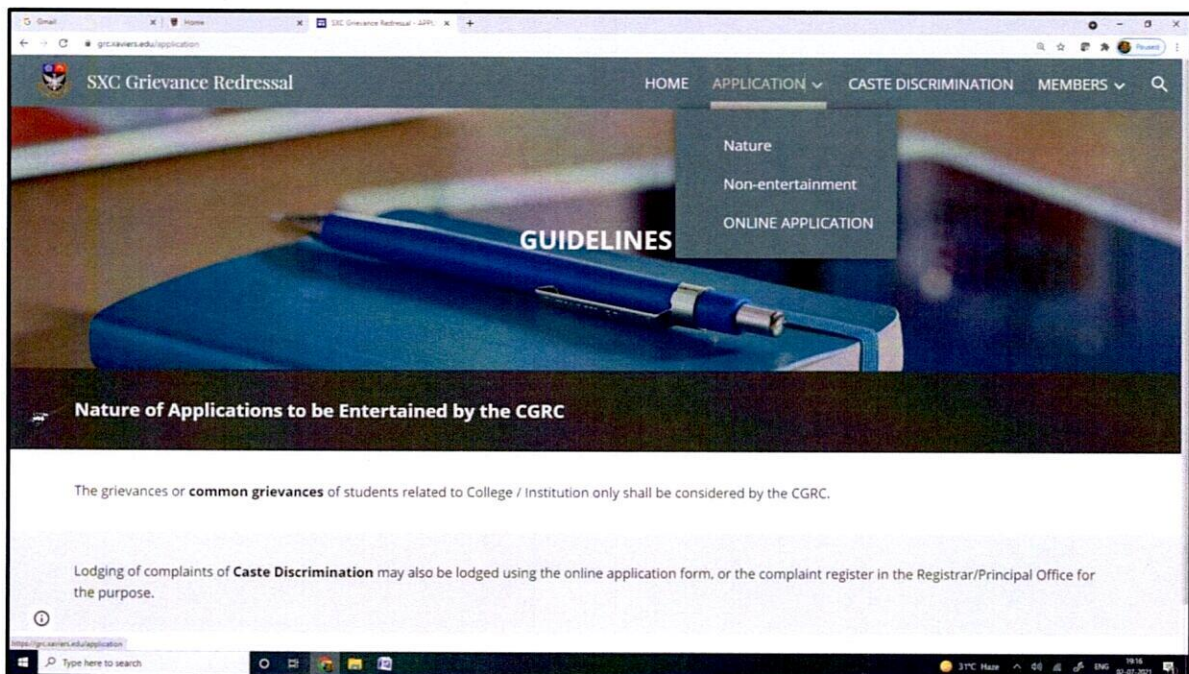
5.1.5 DETAILS OF MECHANISM FOR SUBMISSION OF STUDENT GRIEVANCES

2015-2019:

- There was a drop box on the first floor below the notice board of the Women's Development Cell (opposite the Economics Department) where Grievances in written form could be submitted.
- An email ID was also available for the same purpose. Signage on the LED screens at different venues constantly provided clarity of how and where the complaint can be made.

2019-20 onwards:

- The link to the College Grievance Redressal Cell (CGRC) and the Internal Committee (dealing with complaints of sexual harassment) has been provided on the College Website. All grievances of bonafide students relating to the College can be submitted via the online portal along with necessary documents. (<https://grc.xaviers.edu/>)



Screenshot of the CGRC page on College Website



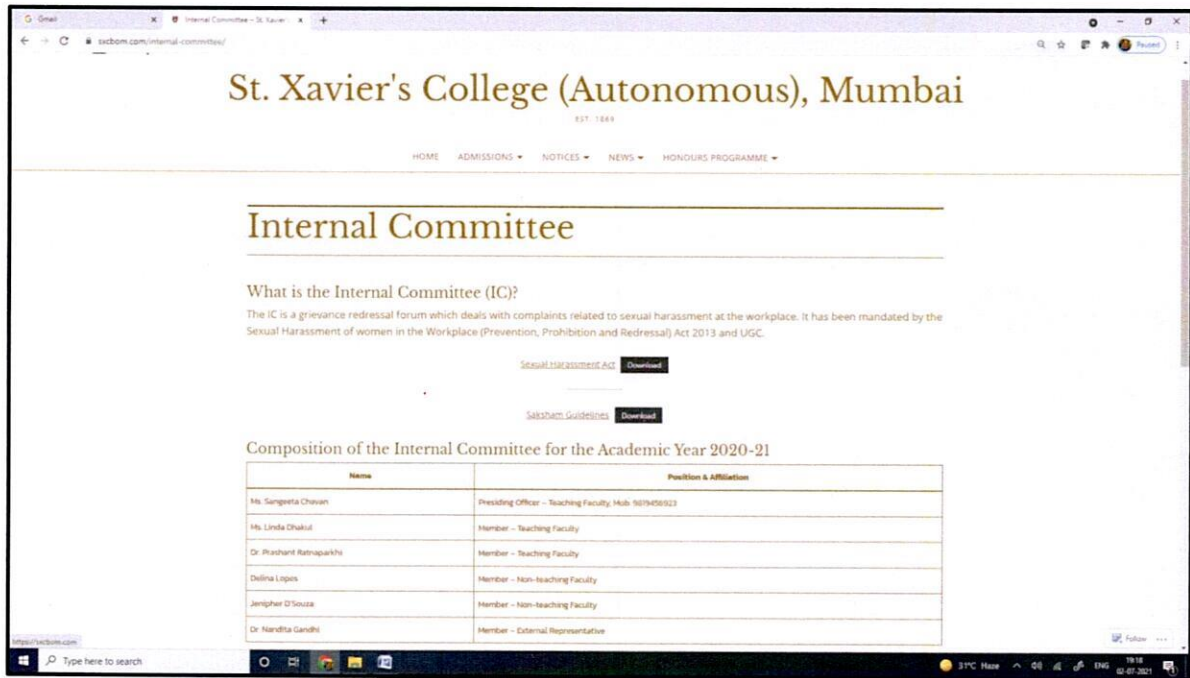
NAAC SSR Cycle 4 (2015-2020):
5_1_5_GrievanceRedressalList

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- The Internal Committee is a forum dealing with complaints of sexual harassment at workplace. The link to the details pertaining to this committee has been provided on the website. (<https://sxcvom.com/internal-committee/>)
- Complaints can be emailed to internal.committee@xaviers.edu or through whatsapp chat link provided on the same page.



A Screenshot of the Internal Committee page on College Website



NAAC SSR Cycle 4 (2015-2020):
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